Important: Read and save these instructions. This guide to be left with equipment.

SAM-e
Installation and Operation Manual
Includes installation, operation maintenance and troubleshooting information for your SAM-e and Mini SAM-e Short Absorption Manifold.
Thank you for choosing Nortec.

<table>
<thead>
<tr>
<th>INSTALLATION DATE (MM/DD/YYYY)</th>
</tr>
</thead>
<tbody>
<tr>
<td>MODEL #</td>
</tr>
<tr>
<td>SERIAL #</td>
</tr>
</tbody>
</table>

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55 Troubleshooting, Maintenance, Spare Parts
**CAUTION: Servicing**
- Disconnect main power before any servicing.
- During and following operation of the humidifier, the steam and components in contact with the steam such as the blower pack, steam lines, steam distributors, and condensate lines can become hot and can burn if touched.
- Nortec does not accept any liability for installations of humidity equipment installed by unqualified personnel or the use of parts/components/equipment that are not authorized or approved by Nortec.

**CAUTION: Plumbing**
- Plumbing to be performed by a licensed plumber.
- Drain water from humidifier can be very hot. Do not drain to public sink.
- All plumbing work should be done according to local plumbing code.

**CAUTION: Installation**
- Do not mount on hot surfaces.
- Do not mount in area where freezing can occur.
- Do not mount on vibrating surface.
- Do not mount on floor.
- The RH2 produces steam at atmospheric pressure no devices which could block steam output should be connected to the steam outlet.
- Steam lines must be installed so that no restriction can produce backpressure in the humidifier.
Introduction

Receiving and Unpacking Equipment

Check packing slip to ensure ALL material has been delivered. Each humidifier may be shipped in more than one box.

All material shortages are to be reported to NORTEC within 48 hours from receipt of goods. NORTEC assumes no responsibility for any material shortages beyond this period.

Inspect boxes for damage and note on shipping waybill accordingly.

After unpacking, inspect equipment for damage. If damage is found, notify the shipper promptly.

All NORTEC products are shipped on an F.O.B. factory basis. Any and all damage, breakage, or loss claims are to be made to the shipping company.

Location of Humidifier’s Manifold in an Air Conditioning System

Although SAM-e distribution systems are designed to provide drip-less humidification, several operating factors related to steam supply may result in excess moisture or water collecting in steam-tube pipe with the potential for water damage. To ensure protection against water damage, best practice includes either a sealed section of duct or, preferably a drip-pan with drain installed underneath each unit. In addition, to facilitate maintenance checks and inspections, an inspection cover, inspection glass or service opening should be installed downstream.

For more information, see SAM-e Engineering Manual [1503529-X].

Notes
Absorption distance: the distance between the SAM-e and the first obstruction (coil, elbow, damper, etc.) that steam may encounter. Traces of steam may pass the obstruction, but will not condense, leaving obstructions dry. If any of the duct or air-handling unit (AHU) conditions are changed between design and installation, calculated absorption distance may change. It is advisable to re-calculate absorption distance to ensure that SAM-e operates as intended. If changes are required, please contact factory for assistance.
# Identify your Components

## SAM-e Header and Inlet
- **Mini Header and Inlet**
- **SAM-e Header and Inlet**
- **SAM-e Dual Inlet Header**

## SAM-e Steam Tube
- **Standard**
- **Insulated**

## Insertion stops
- **1 per tube**

## Coupling Seal
- **Factory installed**

## Mounting Bracket
- **2 Small**
- **2 Large**

## Gussets
- **2 per SAM-e**

## Top Bracket
- **1 per SAM-e**
Identify your Optional Components

**Mounting Frame**
x2 Frame Base (A)
x2 Frame Side (B)
x2 Frame Pivot (C)

**Stand x2**

**Fasteners Included:**
- 5/16" Hex Bolt
- 1/4" Hex Bolt
- 5/16" Hex Locknut
- 5/16" Washer
- 1/4" Washer
- Gear Clamp
How to Use this Manual

SAM-e - In Duct
Section 2
Follow steps 1-9

SAM-e - Vertical Duct Installation
Section 4
Follow steps 1-8B
Then refer to Section 3.

mini SAM-e
Section 5
Follow steps 1-5
Plumbing
Section 6
6A - SAM-e Pressure Steam
6B - mini SAM-e Pressure Steam
6C - SAM-e Atmospheric Steam
6D - mini SAM-e Atmospheric Steam

Steam Lines
Section 7

SAM-e Insulation
Section 8
8A - SAM-e Retrofit
8B - mini SAM-e Retrofit

Troubleshooting, Spare Parts & Warranty
Section 9
SAM-e In-Duct
Typical SAM-e Installation

General SAM-e Assembly Diagram
1

Fasten support brackets to header using 5/16” washers and 5/16” nylon lock-nuts.

2

Place header on duct floor and drill 4 x 1/2” (12.7 mm) holes through floor. Secure header to floor using fasteners (by others). Use caulking to seal holes in ductwork.
3

Insert tube into insertion stop washer and then into grommet. Wetting grommet with water will make assembly easier. Ensure nozzles face the sides of the duct (perpendicular to air flow).

4

Assemble remaining tubes in same way.
5

Attach tube support bracket using supplied 1/4” lock-washer and 1/4” hex screws.

6

No mounting frame – proceed to step 6A.

Mounting frame – proceed to step 7
If no mounting frame is supplied:
Attach bracket flanges to tube support bracket using 5/16” screws, washers, and nylon lock-nut.
Bolt flanges to duct wall using field-supplied 1/2”-fasteners.
7

Slide frame sides into frame base.

8

Attach Frame Pivot using 5/16” bolt, washer, and nylon lock-nut.
Installation in Vertical Duct
Complete assembly following Steps 1 through 8 on pages 9 through 13. Install complete assembly into duct at 10° angle. Fasten to duct walls using field-supplied fasteners.
Mini SAM-e
Installation Procedures
Mini SAM-e Assembly General Installation
1. Place header into duct. Use supplied template to cut holes for steam and condensate parts. Attach header to duct using field-supplied fasteners.

2. Insert steam tubes with Insertion stop washers, ensuring nozzles are perpendicular to airflow. Using water to wet the rubber grommets will facilitate installation. Seal all ductwork.
Plumbing
SAM-e with Pressure Steam

Pressurized Plumbing with External Separator

- Steam components in grey provided by Nortec.
- Tap steam from top of pressurized steam main to avoid excess condensate.
- Condensate from separator to be returned to pressurized condensate main.
- Condensate from SAM-e to be returned to atmospheric floor drain.

When pressurized steam enters SAM-e, pressure drops down to almost atmospheric pressure. Therefore, it must be drained atmospherically, and the use of a condensate pump (rated for 212°F) must be used to raise condensate to a higher elevation.
Pressurized Plumbing without External Separator

Note: The SAM-e header functions as a steam separator, therefore an external steam separator is not required.

- Steam components in grey provided by Nortec.
- Tap steam from top of pressurized steam main to avoid excess condensate.
- Condensate from SAM-e to be returned to atmospheric floor drain.

When pressurized steam enters SAM-e, pressure drops down to almost atmospheric pressure. Therefore, it must be drained atmospherically, and the use of a condensate pump (rated for 212°F) must be used to raise condensate to a higher elevation.
Internal Baffle Plate

All pressurized SAM-e inlet kits come with a standard internal baffle plate. The baffle plate redirects the flow of steam causing condensate to ‘fall out’, eliminating the need to install an external steam separator.
When pressurized steam enters SAM-e, pressure drops down to almost atmospheric pressure. Therefore, it must be drained atmospherically, and the use of a condensate pump (rated for 212°F) must be used to raise condensate to a higher elevation, or return to a pressurized condensate main.
Mini SAM-e with Pressurized Steam

Mini SAM-e Pressurized with External Separator

- Steam components in grey provided by Nortec.
- Tap steam from top of pressurize steam main to avoid excess condensate.
- Condensate from separator to be returned to pressurized condensate main.
- Condensate from SAM-e to be returned to atmospheric floor drain.

When pressurized steam enters SAM-e, pressure drops down to almost atmospheric pressure. Therefore, it must be drained atmospherically, and the use of a condensate pump (rated for 212°F) must be used to raise condensate to a higher elevation.
Max steam pressure of 15 psig when no separator is used.
Steam components in grey provided by Nortec.
Tap steam from top of pressurize steam main to avoid excess condensate.
Condensate from separator to be returned to pressurized condensate main.
Condensate from SAM-e to be returned to atmospheric floor drain.

When pressurized steam enters SAM-e, pressure drops down to almost atmospheric pressure. Therefore, it must be drained atmospherically, and the use of a condensate pump (rated for 212°F) must be used to raise condensate to a higher elevation.
When pressurized steam enters Mini SAM-e, pressure drops down to almost atmospheric pressure. Therefore, it must be drained atmospherically, and the use of a condensate pump (rated for 212°F) must be used to elevate condensate to a higher point.
SAM-e with Atmospheric Steam

Atmospheric Plumbing

Atmospheric steam inlet
Use Nortec supplied steam hose and gear clamps

From Humidifier

6" min.

1" Air Gap To Prevent Back Siphonage

Drain

8" min.
Or
2" plus duct static pressure

NOTE: Steam hose/piping should not reach bottom of the funnel.
Plumbing with Drain Water Cooler

1/2" NPT Cold water inlet

2" NPT Tempered Water Drain

1" Air Gap To Prevent Back Siphonage

To drain

Atmospheric steam inlet
Use Nortec supplied steam hose and gear clamps

1" NPT to 3/4" NPT Reducer (Supplied By Others)

3/4" NPT Manual dump valve

6" min.

8" min.
Or
2" plus duct static pressure
Mini SAM-e with Atmospheric Steam

Atmospheric steam inlet
Use Nortec supplied steam hose and gear clamps

From Humidifier
6” min.

Drain
1” Air Gap To Prevent Back Siphonage

8” min.
Or
2” plus duct static pressure

NOTE: Steam hose/piping should not reach bottom of the funnel.
Atmospheric Steam Lines
Plumbing

Pressurized SAM-e

For pressurized steam line installation instructions, refer to *LiveSteam Steam Injection Humidifier Installation Manual*.

Atmospheric SAM-e Steam Lines

Guidelines

1. Nortec steam hose should only be used on short steam runs of less than 10 feet.

2. Ensure that no condensate produced in steam line will remain trapped. Steam naturally flows upward and condensate naturally flows downward.

3. See material recommended for use in below chart. To eliminate metal corrosion, Nortec does not recommend the use of steel piping.

4. Consult below charts for steam and condensate sizing guidelines when using steam distributors.

5. Be sure to include fitting equivalent lengths in total steam run lengths (see below).

In general, match steam-line size to outlet size of distributor.

When using an SETC with less than 15 psig steam supply pressure, a reducer (Nortec part number 2526110 – 3” to 1.5” reducer or 2526111 – 4” to 3” reducer) is required to prevent over-sizing of steam lines.

All steam lines should be insulated with at least 1”-thick steam insulation.
Electrode Steam-Line

<table>
<thead>
<tr>
<th>Humidifier</th>
<th>Steam output [lb]</th>
<th>MED-L copper tube nominal steam line size</th>
<th>Stainless steel tube diameter (wall thickness 0.065&quot;)</th>
<th>Steam loss per foot in condensation [lb/ft]</th>
<th>Steam line maximum equivalent length</th>
</tr>
</thead>
<tbody>
<tr>
<td>RH Duct 120V</td>
<td>5</td>
<td>3/4&quot;</td>
<td>7/8&quot;</td>
<td>0.06</td>
<td>8 ft</td>
</tr>
<tr>
<td>RH Duct 240V</td>
<td>10</td>
<td>3/4&quot;</td>
<td>7/8&quot;</td>
<td>0.06</td>
<td>15 ft</td>
</tr>
<tr>
<td>NH 005</td>
<td>5</td>
<td>3/4&quot;</td>
<td>7/8&quot;</td>
<td>0.06</td>
<td>7 ft</td>
</tr>
<tr>
<td>NH 010</td>
<td>10</td>
<td>3/4&quot;</td>
<td>7/8&quot;</td>
<td>0.06</td>
<td>12 ft</td>
</tr>
<tr>
<td>NH 020</td>
<td>20</td>
<td>3/4&quot;</td>
<td>7/8&quot;</td>
<td>0.06</td>
<td>17 ft</td>
</tr>
<tr>
<td>NH 030</td>
<td>30</td>
<td>3/4&quot;</td>
<td>7/8&quot;</td>
<td>0.06</td>
<td>22 ft</td>
</tr>
<tr>
<td>NH 050</td>
<td>50</td>
<td>1-1/2&quot;</td>
<td>1-3/4&quot;</td>
<td>0.11</td>
<td>43 ft</td>
</tr>
<tr>
<td>NH 075</td>
<td>75</td>
<td>1-1/2&quot;</td>
<td>1-3/4&quot;</td>
<td>0.11</td>
<td>47 ft</td>
</tr>
<tr>
<td>NH 100</td>
<td>100</td>
<td>1-1/2&quot;</td>
<td>1-3/4&quot;</td>
<td>0.11</td>
<td>50 ft</td>
</tr>
<tr>
<td>NH 150 (2 outlets)</td>
<td>150</td>
<td>2 x 1-1/2&quot;</td>
<td>1-3/4&quot;</td>
<td>0.11</td>
<td>47 ft</td>
</tr>
<tr>
<td>NH 200 (2 outlets)</td>
<td>200</td>
<td>2 x 1-1/2&quot;</td>
<td>1-3/4&quot;</td>
<td>0.11</td>
<td>50 ft</td>
</tr>
</tbody>
</table>

- Based on 3” duct static pressure.
- Maximum duct static pressure for electrode steam units is 6” w.c.
- A fill cup extension kit can be used on NH to overcome higher duct static pressure, or for longer steam line runs. (Consult factory).
## Gas Steam-Line

### Table 2: Gas Steam-Line

<table>
<thead>
<tr>
<th>Humidifier</th>
<th>Steam output [ lb ]</th>
<th>MED-L copper tube nominal steam line size</th>
<th>Stainless steel tube diameter (wall thickness 0.065&quot;)</th>
<th>Steam loss per foot in condensation [ lb/ft ]</th>
<th>Steam line maximum equivalent length</th>
</tr>
</thead>
<tbody>
<tr>
<td>GS 100</td>
<td>100</td>
<td>1-1/2&quot;</td>
<td>1-3/4&quot;</td>
<td>0.11</td>
<td>90 ft</td>
</tr>
<tr>
<td>GS 200</td>
<td>200</td>
<td>3&quot;</td>
<td>3&quot;</td>
<td>0.16</td>
<td>90 ft</td>
</tr>
<tr>
<td>GS 300</td>
<td>300</td>
<td>3&quot;</td>
<td>3&quot;</td>
<td>0.16</td>
<td>180 ft</td>
</tr>
<tr>
<td>GS 400</td>
<td>400</td>
<td>4&quot;</td>
<td>4&quot;</td>
<td>0.22</td>
<td>180 ft</td>
</tr>
<tr>
<td>GS 500</td>
<td>500</td>
<td>4&quot;</td>
<td>4&quot;</td>
<td>0.22</td>
<td>220 ft</td>
</tr>
<tr>
<td>GS 600</td>
<td>600</td>
<td>4&quot;</td>
<td>4&quot;</td>
<td>0.22</td>
<td>260 ft</td>
</tr>
</tbody>
</table>

- Based on 3” duct static pressure.
- Maximum duct static pressure for GS is 12” w.c.
# SE Steam Line

**Table 3: SE Steam-Line**

<table>
<thead>
<tr>
<th>Unit</th>
<th>No. of Steam Outlets</th>
<th>Steam output [ lb ]</th>
<th>MED-L copper tube nominal steam line size</th>
<th>Stainless steel tube diameter (wall thickness 0.065&quot;)</th>
<th>Steam loss per foot in condensation [ lb/ft ]</th>
<th>Steam line maximum equivalent length</th>
</tr>
</thead>
<tbody>
<tr>
<td>SE 050</td>
<td>1</td>
<td>50</td>
<td>1-1/2&quot;</td>
<td>1-3/4&quot;</td>
<td>0.11</td>
<td>37 ft</td>
</tr>
<tr>
<td>SE 100</td>
<td>1</td>
<td>100</td>
<td>1-1/2&quot;</td>
<td>1-3/4&quot;</td>
<td>0.11</td>
<td>90 ft</td>
</tr>
<tr>
<td>SE 175</td>
<td>1</td>
<td>175</td>
<td>3&quot;</td>
<td>3&quot;</td>
<td>0.16</td>
<td>90 ft</td>
</tr>
<tr>
<td>SE 250</td>
<td>1</td>
<td>250</td>
<td>3&quot;</td>
<td>3&quot;</td>
<td>0.16</td>
<td>90 ft</td>
</tr>
<tr>
<td>SE 375</td>
<td>1</td>
<td>375</td>
<td>4&quot;</td>
<td>4&quot;</td>
<td>0.22</td>
<td>180 ft</td>
</tr>
<tr>
<td>SE 575</td>
<td>1</td>
<td>575</td>
<td>4&quot;</td>
<td>4&quot;</td>
<td>0.22</td>
<td>220 ft</td>
</tr>
<tr>
<td>SE 750</td>
<td>2</td>
<td>750</td>
<td>2 x 4&quot;</td>
<td>2 x 4&quot;</td>
<td>0.44</td>
<td>260 ft</td>
</tr>
<tr>
<td>SE 1050</td>
<td>2</td>
<td>1050</td>
<td>2 x 4&quot;</td>
<td>2 x 4&quot;</td>
<td>0.44</td>
<td>260 ft</td>
</tr>
</tbody>
</table>

- Based on 3” duct static pressure.
- Maximum duct static pressure for SE is 12” w.c.
## NHRS Steam-Line

### Table 4: SE Steam-Line

<table>
<thead>
<tr>
<th>Humidifier</th>
<th>Steam output [ lb ]</th>
<th>MED-L copper tube nominal steam line size</th>
<th>Stainless steel tube diameter (wall thickness 0.065&quot;)</th>
<th>Steam loss per foot in condensation [ lb/ft ]</th>
<th>Steam line maximum equivalent length</th>
</tr>
</thead>
<tbody>
<tr>
<td>NHRS 010</td>
<td>10</td>
<td>1-1/2&quot;</td>
<td>1-3/4&quot;</td>
<td>0.11</td>
<td>12 ft</td>
</tr>
<tr>
<td>NHRS 015</td>
<td>15</td>
<td>1-1/2&quot;</td>
<td>1-3/4&quot;</td>
<td>0.11</td>
<td>15 ft</td>
</tr>
<tr>
<td>NHRS 020</td>
<td>20</td>
<td>1-1/2&quot;</td>
<td>1-3/4&quot;</td>
<td>0.11</td>
<td>18 ft</td>
</tr>
<tr>
<td>NHRS 030</td>
<td>30</td>
<td>1-1/2&quot;</td>
<td>1-3/4&quot;</td>
<td>0.11</td>
<td>27 ft</td>
</tr>
<tr>
<td>NHRS 045</td>
<td>45</td>
<td>1-1/2&quot;</td>
<td>1-3/4&quot;</td>
<td>0.11</td>
<td>43 ft</td>
</tr>
<tr>
<td>NHRS 065</td>
<td>65</td>
<td>1-1/2&quot;</td>
<td>1-3/4&quot;</td>
<td>0.11</td>
<td>47 ft</td>
</tr>
<tr>
<td>NHRS 090</td>
<td>90</td>
<td>1-1/2&quot;</td>
<td>1-3/4&quot;</td>
<td>0.11</td>
<td>48 ft</td>
</tr>
<tr>
<td>NHRS 135</td>
<td>135</td>
<td>2 x 1-1/2&quot;</td>
<td>2 x 1-3/4&quot;</td>
<td>0.11</td>
<td>47 ft</td>
</tr>
<tr>
<td>NHRS 180</td>
<td>180</td>
<td>2 x 1-1/2&quot;</td>
<td>2 x 1-3/4&quot;</td>
<td>0.11</td>
<td>48 ft</td>
</tr>
</tbody>
</table>

- Based on 3” duct static pressure.
- Maximum duct static pressure for resistive element units is 6” w.c.
## Effective Length of Typical Steam-Line Fittings

**Table 5: Effective length of Typical Steam-Line Fittings**

<table>
<thead>
<tr>
<th>Nominal tube size</th>
<th>Standard 90°-elbow</th>
<th>Standard 45°-elbow</th>
<th>Side-outlet tee</th>
<th>Gate valve*</th>
<th>Globe valve*</th>
</tr>
</thead>
<tbody>
<tr>
<td>3/4&quot;</td>
<td>2 ft</td>
<td>1 ft</td>
<td>4 ft</td>
<td>0.4 ft</td>
<td>18 ft</td>
</tr>
<tr>
<td>7/8&quot;</td>
<td>2 ft</td>
<td>1 ft</td>
<td>4 ft</td>
<td>0.4 ft</td>
<td>18 ft</td>
</tr>
<tr>
<td>1-1/2&quot;</td>
<td>3.5 ft</td>
<td>1.75 ft</td>
<td>7 ft</td>
<td>0.8 ft</td>
<td>34 ft</td>
</tr>
<tr>
<td>1-3/4&quot;</td>
<td>3.5 ft</td>
<td>1.75 ft</td>
<td>7 ft</td>
<td>0.8 ft</td>
<td>34 ft</td>
</tr>
<tr>
<td>3&quot;</td>
<td>5 ft</td>
<td>2.5 ft</td>
<td>11 ft</td>
<td>1.1 ft</td>
<td>54 ft</td>
</tr>
<tr>
<td>4&quot;</td>
<td>8 ft</td>
<td>4 ft</td>
<td>15 ft</td>
<td>1.6 ft</td>
<td>80 ft</td>
</tr>
</tbody>
</table>

*Valve in full open position.

## Material for Steam Lines

**Table 6: Effective length of Typical Steam-Line Fittings**

<table>
<thead>
<tr>
<th>Material</th>
<th>Type</th>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>Copper</td>
<td>MED-L Tube</td>
<td>Recommended.</td>
</tr>
<tr>
<td>Stainless steel</td>
<td>Tube wall thickness 0.065&quot;</td>
<td>Recommended. Required for RO/DI water.</td>
</tr>
</tbody>
</table>
| Flex-hose         | High-temperature rubber hose      | Nortec high-temperature flex-hose recommended only. Nortec flex-hose to be checked every 5 years. Other brands of steam hose may:  
- Carry odors  
- Kink or deform  
- Create back-pressure and affect humidifier performance |
| Black pipe Schedule 40 | Schedule 40               | Not recommended  
- Oil seeps out.  
- Rusting.  
- Health hazard.  
- Larger pressure drop. |
| Plastic           | -----                             | Not recommended                                                     |
Atmospheric SAM-e Condensate Drainage

1. SAM-e condensate outlet connection is male 3/4”-NPT.

2. Condensate from SAM-e must be plumbed to a P-trap. Trap must have center-to-center height of at least 8”, or 2” more than duct static pressure, whichever is greater. Refer to typical installation drawings.

3. Condensate from P-trap should drain into a funnel with air-gap prior to entering building drain.

4. Condensate exits at 212°F (100°C). Local codes may require use of a drain water cooler (Nortec part number 1710020 - electronic drain water cooler or 1710010 – self-actuated drain water cooler). Refer to installation manual that accompanies drain water cooler for plumbing details.

5. When collecting condensate, ensure that each device has an air-gap prior to entering the condensate collection system. Failing to incorporate an air-gap may cause backpressure on SAM-e and result in poor performance.

6. Some humidifiers allow distributor condensate to be returned to the unit. Refer to humidifier manual for details.

7. For systems using condensate pumps, a P-trap and air-gap are still required at SAM-e outlet. Never connect SAM-e directly to a pressurized drain line.
Steam Lines and Condensate Returns

**MAIN RULES FOR ATMOSPHERIC STEAM LINES:**
- Steam lines must be sloped
- Condensate must be trapped (Use full-size ‘T’ for traps)
- Steam lines must not have any restrictions that could cause back-pressure
- Insulate with minimum 1” pipe insulation
- Follow recommended materials, size and length (see tables)

---

**Figure 1: Slope**

- Use appropriate slope

**Figure 2: Insulate pipe**

- 1 in. Pipe insulation

**Figure 3: Condensate Traps**

- Tee is same size as steam line
- 12 in. min. drop to top of P trap
- P trap min. 6 in. or duct static pressure + 2 in. whichever is greater
- Use a full size tee, not a 90° elbow for vertical to horizontal transitions.
Figure 4: Distributor Above Humidifier (Copper Steam Line)

Figure 5: Distributor Above Humidifier (Hose)
Figure 6: Steam Distributor Below Humidifier (Hose)

Figure 7: Steam Distributor Below Humidifier and Obstruction (Hose)
Figure 8: Long Steam Run
Atmospheric Steam Lines
Insulation

Factory-Installed Insulation

1 Unpack tubes and headers. Inspect tubes to ensure that stainless insulation covers have not shifted during shipping. Tube covers should not be obstructing nozzles, and should be aligned with nozzles. Header covers should be aligned with grommets, and not obstructing tube holes. Cut around drilled holes to create access port in side of duct. This port should be large enough to accommodate Mini SAM-e.

2 After tubes and headers have been inspected, install tubes and header according to this chapter. Insert all steam tubes into header such that flanges are flush with rubber gaskets. Rotate steam tubes, as needed, to ensure all nozzles are perpendicular to airflow. Do not lift manifold by steam tubes.

Field Retrofit of Insulation

1 Unpack insulation covers. Inspect insulating covers for shipping damage; covers should be straight. After tubes and headers have been inspected, install tubes and headers according to this chapter. Insert steam tubes into header, until flanges are flush with rubber gaskets. Rotate steam tubes, as needed, to ensure all nozzles are perpendicular to airflow. Do not lift manifold by steam tubes.

2 Install tube insulation; each tube shall receive two (2) stainless steel covers and two (2) metal straps for every four (4) feet of tube length. Fit insulating shields around distributor tubes, ensuring edges of shields are aligned with nozzles. Secure tubes in place with metal clamps at top and bottom. Take care to not over-tighten. See Figure 1.

NOTE: Multiple covers may be required to completely insulate SAM-e tube. Please refer to Table: “Number of Insulating Covers Required to Cover a SAM-e Tube”.

SAM-e Installation | 46
### Quantity of Insulating Covers Required to Cover SAM-e Tube

**Table 7: Quantity of Insulating Covers Required to Cover SAM-e Tubes**

<table>
<thead>
<tr>
<th>SAM-e Tube Length [in]</th>
<th>Insulation Length</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>6 in</td>
</tr>
<tr>
<td>6</td>
<td>2</td>
</tr>
<tr>
<td>18</td>
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<td>132</td>
<td>6</td>
</tr>
<tr>
<td>138</td>
<td>4</td>
</tr>
</tbody>
</table>

### Quantity of Insulating Covers Required to Cover Mini SAM-e Tubes

**Table 8: Quantity of Insulating Covers Required to Cover Mini SAM-e Tubes**

<table>
<thead>
<tr>
<th>Mini SAM-e Tube Length [in]</th>
<th>Insulation Length</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>5 in</td>
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<tr>
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<td>17</td>
<td>2</td>
</tr>
<tr>
<td>19</td>
<td>2</td>
</tr>
<tr>
<td>21</td>
<td></td>
</tr>
</tbody>
</table>
Header Installation

1. Install header insulation for SAM-e; expand header insulation to fit over header and slide on. Ensure that edges tuck underneath synthetic grommets on top of header. Secure insulation in place using metal straps. See Step 2.

2. Install header insulation for SAM-e Dual Inlet; expand insulation to fit over header and slide on. Additionally, expand smaller metal cover for inlet leg and slide on. If inlet leg insulation conflicts with inlet adapter, trim insulation to fit. Secure both covers in place with metal strapping. See Step 3.

3. Install header insulation for Mini SAM-e; expand header insulation to fit over header and slide on. Take care when installing to avoid permanently bending insulation. Inspect for a tight fit after installation. See Step 4.
SAM-e Insulation Retrofit

1. Install header wrap around header.

2. Tuck header wrap underneath rubber grommets and secure with stainless wraps at each end.
USE TIE WRAP 2538347 TO SECURE IN PLACE. ALWAYS PLACE TIE WRAPS AT THE ENDS OF THE SHIELD, 1/2 INCH IN. WHEN 3 TIE WRAPS ARE NEEDED POSITION ONE IN THE APPROXIMATE MIDDLE CUT OFF EXCESS END. TIGHTEN UNTIL SNUG. DO NOT CRUSH.

ORIENT END AS SHOWN

ROLL SHIELD TO CREATE OVERLAP.

DETAIL D

FOR DUAL INLETS; INSULATE HEADER AS SHOWN ON PREVIOUS PAGE. INSULATE SECOND INLET AS SHOWN

Field Retrofit of Installation Dual Inlet Headers
Apply shields to tubes and secure with stainless straps.

Completed Tube.
Mini SAM-e Insulation Retrofit

1. Connect Top and Bottom heat shields together (snap fit).

2. Completed header.
3

Fit shields to tubes.

4

Secure with stainless straps.
5

Completed tube.
Troubleshooting, Maintenance, Spare Parts
Troubleshooting

Steam tubes discharge water:

1. Steam supply pipe is not insulated.
2. Steam supply pipe not properly drained or sloped.
3. Manifold or adapter condensate drain is clogged or malfunctioning.
4. Excessive back-pressure in condensate drain pipe (due to pressure in secondary condensate drain); must be piped to non-pressurized condensate return.
5. Primary and secondary condensate drains are both joined together.
6. Condensate line has been routed too high (causing static back pressure).

Maintenance

Inspect SAM-e at start-up.

1. For humidifier maintenance schedule, refer to Installation, Operation, and Maintenance Manual for your humidifier.

Spare Parts

<table>
<thead>
<tr>
<th>Kit Part #</th>
<th>Kit description</th>
<th>Quantity in Kit</th>
</tr>
</thead>
<tbody>
<tr>
<td>1503812</td>
<td>SAM-e coupling seal for steam tubes (1 per tube)</td>
<td>1</td>
</tr>
<tr>
<td>2546662</td>
<td>Insertion stop (1 per tube) (Galvanized)</td>
<td>10</td>
</tr>
<tr>
<td>2578156</td>
<td>Insertion stop (1 per tube) (Stainless Steel)</td>
<td>10</td>
</tr>
<tr>
<td>2546665</td>
<td>5/16” Locknuts, bolts, washers (Galvanized)</td>
<td>10</td>
</tr>
<tr>
<td>2546668</td>
<td>5/16” Locknuts, bolts, washers (Stainless Steel)</td>
<td>10</td>
</tr>
<tr>
<td>2546667</td>
<td>1/4” bolts, washers (1 per tube) (Galvanized)</td>
<td>10</td>
</tr>
<tr>
<td>2578157</td>
<td>1/4” bolts, washers (1 per tube) (Stainless Steel)</td>
<td>10</td>
</tr>
<tr>
<td>2538346</td>
<td>SAM-e insulated tube strapping</td>
<td>1</td>
</tr>
<tr>
<td>2538347</td>
<td>SAM-e insulated header strapping</td>
<td>1</td>
</tr>
<tr>
<td>2538344</td>
<td>SAM-e insulated dual-inlet header strap (for second inlet)</td>
<td>1</td>
</tr>
</tbody>
</table>
Warranty

Nortec Humidity Inc. and/or Nortec Humidity Ltd. (hereinafter collectively referred to as THE COMPANY), warrant for a period of ten years after installation, that THE COMPANY’s manufactured and assembled products, not otherwise expressly warranted (with the exception of the tube coupling seals, two years only), are free from defects in material and workmanship. No warranty is made against corrosion, deterioration, or suitability of substituted materials used as a result of compliance with government regulations.

THE COMPANY’s obligations and liabilities under this warranty are limited to furnishing replacement parts to the customer, F.O.B. THE COMPANY’s factory, providing the defective part(s) is returned freight prepaid by the customer. Parts used for repairs are warranted for the balance of the term of the warranty on the original humidifier or 90 days, whichever is longer.

The warranties set forth herein are in lieu of all other warranties expressed or implied by law. No liability whatsoever shall be attached to THE COMPANY until said products have been paid for in full and then said liability shall be limited to the original purchase price for the product. Any further warranty must be in writing, signed by an officer of THE COMPANY.

THE COMPANY’s limited warranty on accessories, not of the companies manufacture, such as controls, humidistats, pumps, etc. is limited to the warranty of the original equipment manufacturer from date of original shipment of humidifier.

THE COMPANY makes no warranty and assumes no liability unless the equipment is installed in strict accordance with a copy of the catalog and installation manual in effect at the date of purchase and by a contractor approved by THE COMPANY to install such equipment.

THE COMPANY makes no warranty and assumes no liability whatsoever for consequential damage or damage resulting directly from misapplication, incorrect sizing or lack of proper maintenance of the equipment.

THE COMPANY makes no warranty and assumes no liability whatsoever for damage resulting from freezing of the humidifier, supply lines, drain lines, or steam distribution systems.

THE COMPANY makes no warranty and assumes no liability whatsoever for equipment that has failed due to ambient conditions when installed in locations having climates below 14°F (-10°C) during January or above 104°F (40°C) during July.

THE COMPANY retains the right to change the design, specification and performance criteria of its products without notice or obligation.
U.S.A.
2700 90th St.
Sturtevant, WI 53177

835 Commerce Park Dr.
Ogdensburg, NY 13669-2209

CANADA
2740 Fenton Road
Ottawa, Ontario K1T 3T7

TEL: 1.866.NORTEC1
EMAIL: nortec@humidity.com
WEBSITE: www.humidity.com